

## Resumé: Tommy Gustavsson

### RESUMÉ

Tommy has a broad IT and telecom knowledge after almost 20 years at different R&D departments within Ericsson Telecom. Before that a decade with POS and retail systems. His major strengths are within back-office with technical support, project management, delivery and product line handling (PLM). He has also worked with other areas such as process handling, requirement follow up, education, line management, document production, trouble report handling etc. During his professional career he has worked in an international environment with distributed teams and can take shorter or longer assignments both outside Stockholm or abroad. Tommy has the customer in mind, is self-propelled and bridge the challenges in a positive way.

### ASSIGNMENTS

- 2015** Certitrade AB, Systemutveckling PHP-programmering
- 2013** Tegus Enterprise, Project management , programmering
- 2011** HP Sweden, Project management for SAP migrations
- 2011** Ericsson AB, Driver RBS system department
- 2010** Bwin/Ongames, Program and Project management

### EMPLOYMENTS

- 2011** Tegus Enterprise AB, Consultant
- 2010** NGS, Nordic Global Sourcing, Consultant
- 2008** Ericsson AB, Technical Support CPP
- 2007** Ericsson AB, Product Introduction - Open SAF
- 2003** Ericsson AB, Technical Support CPP
- 2002** Ericsson Utvecklings AB, Project management  
- CPP Maintenance project
- 2000** Ericsson Utvecklings AB, Acting Section Manager
- 1996** Ericsson Utvecklings AB, Project management  
- APZ Product Line Maintenance (PLM)
- 1991** Ericsson Telekom AB, Technical Support for AXE (APZ)
- 1985** Hugin Sweda AB, Engineer - POS / Retail systems
- 1983** Hugin Kassaregister, Service man,

### OTHER VOLUNTARY ASSIGNMENTS

- 2013-** Solhöjden condominium, Member of board
- 2008-** Ericsson Film och Videoklubb, Finacial Auditor
- 2004-2012** Tyresö Hockey, Member of board/Team manager

### EDUCATION

- 1982** 4-årig Teletekniskt linje (Upr Sec School - Telecom)

### COURSES AND CERTIFICATES

- 2011** Certified ITIL Foundation V3
- 2010** Certified Scrum Master - CSM
- 2009** LTE Basic Course
- 2007** SUSE Linux Enterprise administrator
- 2007** Switched IP networks
- 2005** C++ & Perl programming
- 2001** Business Leadership
- 2001** Network and data communication - IP Lyftet
- 1998** Core Leadership 15
- 1998** Practical project management
- 1997** AXE system engineer
- 1991** AXE Testing 1, 2 & 3

### Visiting address

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### Contact information

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### GENERAL KNOWLEDGE AND SKILLS

#### **Project and process models:**

PROPS, (PPS), Srum, Kanban, One track, Cleanroom, Waterfall, ITIL Foundation V3

#### **Support and Requirement tools:**

Jira, Tacos, WIH Gold, Solidus eCare, Clarify, Clear-DDTS, ClearCase, ClearQuest, CQ4E, TR-tool, Rational Focal Point, Mars, Primus KSD (Known Solution Database)

#### **Telecom products and concepts:**

AXE, APZ, CPP, SS7, IP, ATM, Core Networks, OpenSAF, OMP RAN, MGw, GSM, LTE, UMTS, W-CDMA, CDMA-2000, TDMA, RNC, BSC, MSC, RBS, eNB

#### **Ericsson specific tools:**

CDM, PRIM, GASK, Gordon, ClickToBuy, Mars, Ericoll, Clear-DDTS, EriDoc, TR-tool, PiWin, CQ4E

#### **Web, design and media tools:**

Adobe CS4, Dreamweaver, InDesign, Photoshop, Illustrator, Flash, Premiere, HTML5, PHP, javascript, CSS3, Android, Eclipse, Cubase, Reason, VST, Enterprise Architect, Zend Studio 11, Zend Framework 2.

#### **Microsoft Office:**

MS Project, Excel, Word, Powerpoint, Visio

#### **Document handling:**

CPI, DTD, XML, SGML, TaG-tool (Text and Graphics), CDM, Sharepoint, EriDoc, Adobe InDesign

#### **Programing och scripts languages:**

Basic, Pascal, C++, Perl, Unix shell script, PLEX, ASA,

#### **Operating System:**

UNIX, SUSE Linux, Ubuntu, SCO Unix, Enea OSE, Windows XP, Windows Vista,

#### **Database handling:**

SQL, mySQL

#### **Other skills:**

Sametime, POS (Point Of Sales), Retail and Restaurant systems, Electronic price tags, SAP migrations and Oracle upgrades. ESL, QC10.

### LANGUAGE

English, fluent  
Swedish, mother tongue  
German, little

### DRIVING LICENCE

For car - access to own car

